

Citizen | creating a society that upholds human rights

ANNUAL REPORT 2022





Citizen Tasmania is a cultural organisation that partners with people from migrant, refugee and asylum-seeking backgrounds to identify and tackle challenges experienced within their communities through education, empowerment, and connection.

CITIZEN

OUR 2022 STORY

With gratitude, we are excited to present Citizen Tasmania's Annual Report for the calendar year 2022. It has been our privilege to partner with Tasmanian migrant, refugee and asylum-seeking communities to deliver key community projects that enable thriving and connection.

Our pillars of Education, Empowerment and Connection bolster our work to consistently deliver *Moonah Bazaar* and the *None a Week* project. We partnered with the Tasmanian Refugee Legal Service to deliver a Community Legal Education workshop to TasTAFE students of the Adult Migration English Program. Our Director - Grace Akosua Williams was selected as a Global Fellow for the prestigious Echoing Green Fellowship Program administered from the United States. Our podcast was relaunched with the voices of young women, with lived experience of resettlement, talking about their journey of resettlement and navigating multiple cultures.

We are thrilled to report some incredible milestones we achieved as an organization. Some of these are:

1. Launching statewide Harmony Week and Refugee Week events through *Moonah Bazaar*
2. Launching *16 Days of Activism* campaign statewide in partnership with Launceston City Council

3. Releasing story of a family violence survivor from a Culturally and Linguistically Diverse background
4. First iteration of *Cultural Capability Training* was delivered at Tasmanian Leaders Workshop
5. Our *Community Legal Education workshop* was delivered to students in the Adult Migration English Program

Through our work we are humbled to interact with our community members and are constantly inspired by their resilience. We are appreciative of the partnerships we have developed with the like-minded and valued organisations that support our work. We are focused on strengthening our governance, strategic and operational structures that provide us with a foundation to do external work with the community. As part of this work, we welcomed three new Board members during this period and successfully implemented an organisation-wide Risk Management Framework.

In conclusion, we want to express our gratitude to our community members who have trusted us to lead the conversation of thriving in Tasmania through the delivery of various projects and initiatives. We are also very grateful to our Board who have supported us in walking the strategic path to deliver our goals. We are looking forward to another action-

packed 2023 of delivering initiatives with Tasmanian migrant, refugee and asylum-seeking communities to create successful resettlement outcomes.

Citizen Tasmania Inc. Executive:

- Director: Grace Williams
- Deputy Director: Pratiti Amin
- Chairperson: Fiona Nelson
- Public Officer: Trisha Striker
- Treasurer: Kerns Juan

Funding and Support

We thank the philanthropic and public institutions, Tasmanian community members, Tasmanian businesses, and community organisations who have both financially and non-financially supported our vision of tackling human rights challenges through the arts and culture.





In 2022, our revenue reached \$18,348.00 which came from grants, donations, providing goods and services and investments.

Collaborations and Support

In 2022, we were grateful to have received monetary and in-kind support from below (the following) entities:

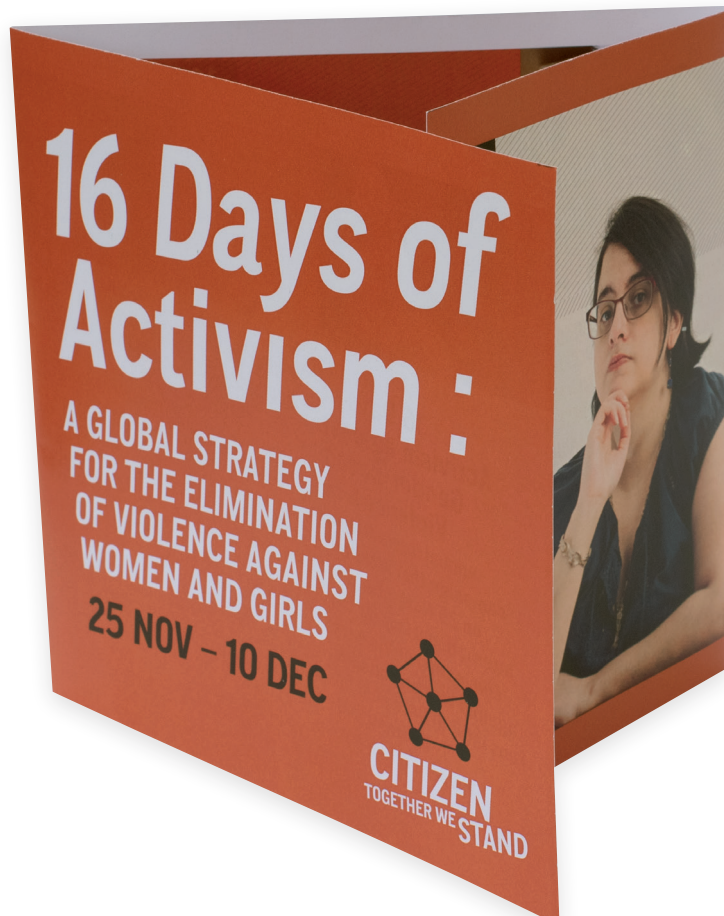
- Tasmanian Refugee Legal Service
- Migrant Resource Centre Northern Tasmania
- Tas TAFE
- Handmade Matters
- Echoing Green Fellowship Program
- We Are Family Foundation
- Moonah Arts Centre and Glenorchy City Council
- Tasmanian Museum and Art Gallery
- Derwent Club of Zonta
- Getbusi
- ROME
- SAP
- Webmistress
- Workhorse Studio
- Launceston City Council

Our partners and collaborators have been integral in supporting Citizen Tasmania to come closer in achieving its vision and mission.

Notable Recognition:

Citizen Tasmania's Director, Grace Akosua Williams, was successfully selected as a global fellow for Echoing

Green fellowship program administered in United States. Echoing Green is a global fellowship program that invests in social entrepreneurs and innovation and leadership that addresses global problems. This fellowship will provide Citizen with the intellectual, network and monetary support to further its mission.



PROJECT UPDATES

NONE A WEEK	Service Statistics		Impact
<p>Citizen Tasmania launched a state-wide <i>16 days of activism</i> under the <i>None a Week</i> campaign to end violence against women and girls. The objective was to mobilise the Tasmanian community and give them tools to effectively respond to the instances of family violence in the community. Citizen partnered with the Derwent club of Zonta, the Mentors in Violence Prevention Program and Launceston City Council to deliver state-wide activities as follows:</p> <ol style="list-style-type: none"> 1. Advocacy Breakfast 2. Rally for Human Rights 3. Mentors in Violence Prevention Workshops 4. Walk to end violence against women 5. Moonah Bazaar 	<p>Impact Reached (Online) – 7225</p> <p>This includes streaming through social media channels such as Facebook and Instagram and streaming on Vimeo.</p> <p>Impact Reached (In-person) to approximately 70-100 people through 16 days of activism campaign. The project received funding of \$5000 from Launceston City Council to launch the state-wide campaign.</p>	<p>7225</p> <p>70-100</p>	<p>The campaign reached thousands of members on social media demonstrating higher numbers on engagement through online platforms.</p> <p>Across varied activities, the campaign reached hundreds of people in person who received Mentors in Violence Prevention trainings and attended the Walk to end violence against women in Launceston</p>
MOONAH BAZAAR	Service Statistics		Impact
<p>In 2022, Moonah Bazaar launched Harmony and Refugee Week and participated in Glenorchy Open Day.</p> <p>Harmony Week – Citizen Tasmania collaborated with the Tasmanian Museum and Art Gallery to deliver the launch of Harmony week. The event had micro-businesses showcasing their arts, crafts and food with artistic performances from Nourish Women’s Choir and independent Tasmanian musicians from migrant, refugee and asylum-seeking backgrounds. ABC Hobart provided the media coverage for the event and captured stories of the micro-business owners.</p> <p>Refugee Week – Citizen Tasmania partnered with Moonah Arts Centre and Glenorchy City Council to launch the Refugee Week by declaring Glenorchy as a Refugee Welcome Zone. The speeches from the Glenorchy City Council Mayor and Director of Citizen Tasmania highlighted the resilience of refugee communities and committed to building a meaningful connection between resettled and host communities through the implementation of <i>Ethic of Thriving</i>.</p> <p>Glenorchy Open Day – Moonah Bazaar stallholders showcased their micro-businesses alongside other businesses at Moonah Arts Centre.</p>	<p>9 Markets were delivered through which we engaged with 14 microbusinesses</p> <p>80-100 community members engaged with each market approximately</p> <p>Market was mentioned 4 times in media</p> <p>\$37573 was the in-kind support received from Glenorchy City Council</p>	<p>9 Markets</p> <p>80-100 Visitors per market</p>	<p>Moonah Bazaar launched food business for 2 new stallholders and supported them in getting necessary licenses from the city council and was able to support the transition of 1 stallholder to the Salamanca Market.</p> <p>Moonah Bazaar was featured in Mercury newspaper for the launch of Harmony and Refugee week. The market also received media coverage from ABC Hobart, Channel 7 and Win News for the mentioned events</p> <p>Key partnerships and collaborations:</p> <ul style="list-style-type: none"> • Glenorchy City Council • Moonah Arts Centre • Tasmanian Museum and Art Gallery • Department of Communities

ETHIC OF THRIVING

Community Legal Education - Citizen Tasmania partnered with Tasmanian Refugee Legal Service to deliver Community Legal Education Workshops with the support from The Law Foundation of Tasmania. The aim of these workshops is to educate newly arrived migrant and refugees on human rights and legal systems in Australia. Citizen and TRLS lawyers delivered their 1st legal education workshop at Tas TAFE in October 2022.

Cultural Capability training - Citizen Tasmania piloted Cultural Capability Training at the 2022 Tasmanian Leaders Program and Volunteering Tasmania. The training aims to equip people and organisations with tools to address systemic inequalities that impede creating an inclusive, safe and respectful culture. These trainings were delivered by volunteers with lived experience of migration and resettlement to provide trainees with an intersectional insight to ensure equity in service delivery and policy design.

Social Work Student Placements - Placements were facilitated for Master of Social Work Students in 2022 to provide an on-job experience to the emerging Social Workers. Four master students participated in full-time placement over a period of 4 months during which they gathered knowledge and experience in developing and implementing community development and organising initiatives. Successful outcomes were:

- Relaunch of *Citizen Power Podcast 2.0*
- Women's Networking Group
- Delivery of Cultural Capability Training training at Tasmanian Leaders

Service Statistics

\$6500 funding support was received from the partner organisation, Tasmanian Refugee Legal Service

30 participants engaged with the Cultural Capability Training

4 students participated in the placement during which the projects they supported engaged approximately 150-200 people from the community.

70 participants

30 participants

4 students

21 people provided feedback from the first sessions outlining that the presentation was useful for their understanding about the laws around family reunification in Australia.

Anecdotal feedback from the Tasmanian leaders highlighted that receiving the training from the trainers with lived experience solidified their understanding of barriers faced by multicultural communities in accessing meaningful employment and work culture.

Approximately 150-200 Tasmanians from Greater Hobart engaged with the activities that were developed and implemented by the placement students. All these activities enabled its community members to reach their potential through education, empowerment and connection.



providing people with the means to identify and tackle challenges within their communities through education, empowerment and connection

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Stall holder Milloha Cake, Moonah Bazaar 2022



LOOKING AHEAD

Looking forward to 2023/2024, Citizen Tasmania is excited to be launching two new programs and collaborations with national arts and culture stakeholders. These programs will focus on building and sustaining artistic capabilities of young people and empowering migrant and refugee women to attain digital literacy and communication skills. In addition to these new initiatives, Citizen, will be continuing the work of existing programs and services to support thriving in diverse communities.